

Supporting you from start to finish

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APRIL NEWSLETTER

Hello Andrew, and welcome to the April newsletter!

This is our monthly newsletter that gives you some news and updates about what is going on with DistanceLearningCentre.com, our staff and our students.

In this months newletter we give you a reminder about our Easter break.

We hope all our students have a great Easter and Ramadan Mubarak to students celebrating Ramadan.

Easter Closure

This year, DistanceLearningCentre.com will be closed over Easter from Friday 7th April and we re-open on Monday 17th April.

During this time tutors are not available. However, you will still be able to log on to your account and access the materials/assessments as normal. Tutors will provide your passwords before they leave for their break – watch out for emails about this and make sure you respond.

A quick tip for studying over Easter break:

The passwords for a set of subject materials is likely to be the same password for the entire subject set! This means that you can get a head start on other units without asking for a new password! Below is a list of webinars that are happening this month. These webinars are a great way to find out more about the assessment:

- English Independent Research Project on 5th April at 7PM with Lisa Toole. To join this webinar click here.
- Law English Legal System on 20th April at 7PM with Bradley Muirhead. To join this webinar click here.
- Business Research Project on 26th April at 7PM with Rebecca Smith. To join this webinar click here.



Your questions answered

This month's questions are:

What is the special considerations form and where do I find it?

Our answer:

The special considerations form is to be completed when you want to be considered for submission of more than 1 assessment a week. This could be due to being unwell in the lead-up to moderation and needing to catch up on missed assingments.

Here you can find an example on how the special considerations form may be completed.

You can find the special considerations form along with our other <u>Policies and</u> <u>Procedures</u> on our website.

Finished your course? Leave us a Review!

We need your reviews! A large number of our learners choose us because of our positive reviews, so why not give us a review to help others choose the right course for them!

Your reviews and feedback also help us continously improve our student experience, and provide the best service we can.

At various points during your studies you will be sent an invite to review us on Trustpilot, we would appreciate it if you could take a few minutes to do a review when you are invited.

You can also give us a review or send us some feedback in a variety of other ways:

- Reviews on our Facebook Page.
- Give our page a like and share.
- Testimonial for our <u>Hall of Fame</u>.

You can also email <u>Studentservices@distancelearningcentre.com</u> with any issues you have had (or are having), who will be happy to help resolve these.





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