

Welcome to the July newsletter!

This is our monthly newsletter that gives you some news and updates about what is going on with DistanceLearningCentre.com, our staff and our learners.

This month's newsletter is packed with information and updates, including; changes to assessment policies, July moderation updates, Facebook lives, new staff and and open day at The Growth Project!

More Facebook Lives!

Following from the success of our Facebook Live we are planning some more helpful lives!

We will be launching some Facebook live sessions addressing worries/difficulties you may stumble on when studying. For example exam stress, effective use of your tutorials, kick starting your motivation. If you have any further suggestions, please do get in touch with Cass our student support officer. <u>c.platt@distancelearningcentre.com</u>



July Certification 2021 Update

Certificates are expected to be sent out in August, and if you have a UCAS application linked to us, your result will be sent to UCAS also.

Please keep an eye out for emails from exams@distancelearningcentre.com, as they will email you when moderation is complete. If you haven't previously contacted the exams email address then we would advise sending them a quick email to ensure any post moderation information doesn't go into your spam/junk folder.

Don't forget you can tell us about your learning journey on our <u>testimonials page</u>. We would love to hear your amazing and inspiring stories. You can also see more about how to leave us a review at the bottom of this newsletter.



Changes to Assessment Policies

We are making two changes to the way work is accepted for marking beginning on the 5th of July in order to manage assessment submission more effectively for all students.

1. There will be a maximum limit of <u>one</u> new assessment accepted per week.

This means that you can only upload one new assessment each week and your tutor will not accept more than this limit for marking. You will need to ensure that you are planning your time effectively to your target completion and moderation date to ensure that there are sufficient weeks left to upload all the assessments taking this limit into account. For example if there are 6 weeks left to moderation and you have 5 assessments left this is fine. However if you have 7 assessments left then there is not enough time left to submit all of your assessments. Planning well ahead of moderation deadlines will help to ensure that this doesn't happen, there will be 17 weeks to November moderation deadlines when we begin - so plenty of time for all diplomas to be completed in this time scale.

If you do have extenuating circumstances which have affected your ability to submit one assessment per week and you would like to submit more than this, in the run up to moderation for instance, then you can complete an <u>extenuating circumstances form</u>. This must be supported by evidence of your extenuating circumstances.

Please note that this is a maximum limit of work we will allow you to submit, not a target for you to work towards. If is of course absolutly fine to submit assessments in your own time, following your own deadlines. Submitting one assessment per week is still a very fast pace taking more time than this will certainly help the quality of your work.

2. The work that you submit must be ready for marking

This means that your work must follow guidance regarding the correct completion of forms on the student answer sheet, completion of all TAQs, is within word count limits, is correctly referenced and has a turn it in report in the correct format.

If your work is not ready for marking your tutor will remove the uploaded work and set a new deadline for you. There is a guide in the 'how to guide' section of your materials page which explains in more detail what we mean by 'ready for marking'

If you have any questions about these two changes to the way work is accepted for marking and how this affects you please speak to your tutor.

New Staff!

Join us in welcoming our new HR and Quality Assistant Melanie!

Hello All. I'm Melanie, and I recently joined the team at the DistanceLearningCentre.com as the HR and Quality Assistant in the Quality Department.

My experience lies in Health and Social Care, working for 20 years within the sector. I was the Deputy Manager of a private residential care home for vulnerable adults for 10 years and more recently, I was the Registered Manager. My experiences as Deputy and Registered Manager peaked an interest in Human Resources and I decided to retrain and pursue a new career in HR.

In my spare time, I enjoy holidays and weekends away with my partner and our two young children, walking, and I have recently found a new love for cooking after joining a friend on a health kick during the pandemic.

I am very much looking forward to working with the staff and learners at the DistanceLearningCentre.com! ~Melanie Webster



The Growth Project Open Day!

The Growth Project in Rochdale, Greater Manchester is having an open day on Saturday 31st July!

Karen Hayday and Debbie Cruse are part of Hourglass, which is the not for profit arm of DistanceLearningCentre.com. They run The Growth Project, which is is an allotment based project for people with mental health issues in Rochdale.

Each year The Growth Project has an open day where you can come to see what we do, eat, drink and talk to all our service users and volunteers. Nicky Leeth, makes some exceedingly good cakes, and is pretty handy at the preserves made from our home grown fruit as well. All the proceeds go to both the National Garden Scheme and the Project so please do come if you can as everyone is welcome and there is lots to see as we are set in over an acre of land."



Coronavirus Updates

Remember to visit our Corona Virus News Page regularly for the latest updates!

Visit the updates page by clicking here,

Finding errors or broken links?

We want to keep our resources accurate and up to date- so please tell us if you find any errors or a link that no longer works!

You can email the editing team directly at <u>editor@distancelearningcentre.com</u> who will resolve the problem promptly.

Have any suggestions to add to our Resource Library?

Have you found any websites or resources that have been helpful to your studies and want to share them with other learners? Please let us know! We can add any helpful resources to our DLC Library, meaning all our learners can make use of them also.

We are in the process of updating our DLC Library. If there are any areas that you would like to see more resources for, you can let us know directly. Email the editing team with your suggestions and requests.



Please send us your reviews!

We need your reviews!

A large number of our learners choose us because of our positive reviews, so why not give us a review to help others choose the right course for them!

We are always looking to improve and require valuable feedback from our learners to do this. Please send us your honest feedback so that we can provide the best service for our learners.

You can give us a review or send us some feedback in a variety of ways:

- You can write a review on our Facebook Page.

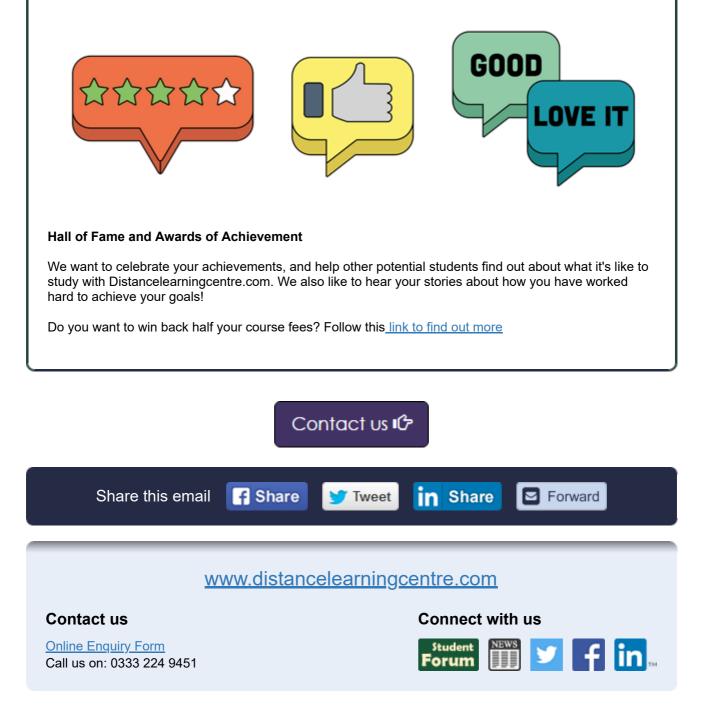
- You can email us. One of the ways we like to celebrate your achievements is our Hall of Fame! If you would be willing to be involved please let your tutor know.

- You can send us a testimonial. You may have looked at these when you were deciding to study with us, so perhaps you would like others to hear about your experiences.

- You can like and share our Facebook Page.

We rely on word of mouth and personal recommendations, so please consider giving us a review.

It is also important for us to constantly improve our services, so if you have any suggestions or feedback about your experiences, do let us know.



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